



RETURN RECEIPT RETURN SHIPMENT

CUSTOMER DATA:

Customer number:	Company name:
Contact person:	Department:
Phone:	ZIP CODE:
Email:	Location:

ORDER DATA:

Order
 Delivery note
 Invoice

RETURN REASON:

Special items, customised items are excluded from return. Only unused items in undamaged original packaging.
 We charge a 10% restocking fee for incorrect orders, but at least EUR 20.

Incorrect order
 Wrong delivery
 Difference in quantity
 Quality complaint
 Repair
 Transport damage
 Error description: _____

 Other: _____

MATERIAL DATA:

Quantity	Material no.	Designation	Ident. no. / Serial no.

CUSTOMER REQUEST:

Credit note
 Guarantee repair
 Repair without release in advance
 (Up to 75% of the new price)
 Exchange
 Repair with cost estimate for release
 Other: _____

Place/Date: _____ Signature: _____